

Quality Assurance Policy

The corporate objective of the company is to ensure that the services offered by this company consistently and fully meet our customers' requirements and expectations, and as applicable regulatory requirements. With the aim to enhance customer satisfaction and to continually improve the effectiveness of the Quality Management System.

It is the policy of Stopford Projects Limited to support these activities in the following ways:

- Providing skilled and fully competent staff and suitable equipment, to ensure that the services supplied to our customers match their requirement and expectations within agreed time scales and budgets.
- All services and products will conform to relevant national and international standards including ISO 9001:2008 and relevant codes of practice, regulatory requirements and the customer's standards as required.

Maintaining this policy is the responsibility of every member of staff, starting with the Managing Director who takes policy decisions, which enable the correct action to be implemented throughout the company. The Regulatory Manager is responsible for maintaining the implementation of the Quality Policy.

It is mandatory that every member of staff must be familiar with this Quality Policy and must adhere to the procedures and working practices, which are applicable to the area of work within the Company. The company utilises a process of continual improvement. The employees are encouraged to review their working practices and suggest methods for improvement, where appropriate.

In addition, all relevant processes are reviewed and Improvements determined where practical. A copy of this Quality Policy is available and explained to all employees upon commencement of work with the company, and made available for viewing on the computer network. All employees are trained in the meaning and implications of this Quality Policy.